

01

RECEIPT OF PURCHASE ORDER

Order is entered into system.

“Welcome Package” is sent by a Project Coordinator.

Tentative installation date is offered.
(based on schedule and contingent upon milestones)



02

1ST MILESTONE
COLLECT PROJECT DETAILS

Welcome Package documents are completed and returned by customer.

(ie. Network Info, Pre-install Questionnaire, Programming Matrix)

Test module is programmed and shipped to site.

ReesCloud node is created and configured with the info provided.



03

2ND MILESTONE
TEST MODULE SETUP

Customer receives test module.

Set-up module on site, then notifies the Project Coordinator to begin testing.



04

3RD MILESTONE
COMMUNICATION TEST

Confirm communication with module on site.

If the communication test:

PASSED:
The remaining modules on your order are programmed and shipped.

FAILED:
Your I.T. assistance will be required before proceeding.



05

ALL SYSTEMS GO!
INSTALLATION

Rees field engineers arrive on your installation date to complete the project.

For self-installations, customer can finish installing the remaining modules.

